Licence Plate Update FAQs

On November 1, 2026, JCC parking windshield decals are being replaced by digital licence plate monitoring. Here are some answers to your questions:

About the change

Do my parking privileges change? No. Your parking privileges stay the same, including for JCC members, early childhood education (ECE) families, and others.

Is there a cost for the new system? No, there is no change to costs to members for the new parking system.

What happens to my old decal? Please do not remove your current parking decal until further notice and our parking transition is complete.

Do I need to do anything? Only if your licence plate number has changed and you haven't told our Front Desk team. Use this short form: Update Your Licence Plate. To check the licence plate we have on file, log in to your member registration account and open the contact information section, you will see your current licence plate number we have on file for you..

I have more than one vehicle that I would like to add. Can I register them all?
Not at this time. You can replace an existing licence plate with a new one, but you can't add more vehicles to your account yet.

I'm renting or borrowing a car for a short time. What should I do?
Please let the Front Desk know about any temporary vehicle change so you don't receive a parking ticket. You can email booking@jccgv.bc.ca, call us, or stop by in person. The update takes effect right away.

Can my spouse, family member, or caregiver who drives me use my parking privileges?
Parking privileges are intended primarily for JCC members. With a Family Membership, other family members may also use them. For Individual, Senior Couple, and other membership categories, privileges are for the registered member(s) only. Because parking spaces are limited, we want to make sure they remain available to our members.